

WYOMING DEPARTMENT OF INSURANCE
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*****FOR IMMEDIATE RELEASE*****

Consumer Alert: Individuals Posing as Premier Health Plan Representatives to Steal Premium Funds

CHEYENNE — Wyoming Department of Insurance Commissioner Tom Glause is warning Wyomingites of an insurance fraud scam involving individuals posing as representatives of Wyoming-based Premier Health Plan. As of April 1, 2018, Premier Health Plan, no longer offers health insurance products, but consumers from across the country are receiving numerous automated calls selling Premier Health Plan insurance. Some consumers have received “premium” invoices in lieu of a call, or have noticed unauthorized charges on their bank accounts

“We are making sure Wyoming consumers are aware of this scam and urging them to contact the Wyoming Department of Insurance if they have been contacted or victimized,” Glause said. “Wyomingites need to know that Premier Health Plan is not selling health insurance products in Wyoming. The individuals behind the scam want to steal consumers’ bank account information and money, and have no intention of providing health insurance.”

As part of the telephone scam, consumers interested in purchasing health insurance are routed to an individual who asks for their bank account information. Those not interested in receiving future calls are referred to Premier Health Plan’s actual website or are told to call Premier Health Plan’s actual member call center. Those who have received bills have indicated the invoice is generated on what appears to be Premier Health Plan letterhead. The unauthorized charges identified on bank account statements have shown up as “Premier Heal.”

To avoid being the victim of an insurance fraud scam, Glause recommends the following:

- Don’t answer calls from an unknown number or pay an invoice from a company you don’t recall having an insurance policy with.
- If you receive an automated call, don’t say anything and hang up.
- If you answered a call that you believed was a scam, write the number down and report it to the proper authorities.
- Never give personal or financial information to someone over the phone.
- Review bank account and credit card statements monthly and report unauthorized charges to your financial institution.

If you've been contacted about purchasing Premier Health Plan insurance, call the Wyoming Department of Insurance at 1-800-438-5768 or submit information on the department's website at: <http://www.doi.wyo.gov>. Consumers with questions about insurance can call the department at 1-800-438-5768 or 307-777-7401.