INSURANCE COMPANY NAME	Premiums	Complaints	Direct Premium Written ($1.0 million)	2018 Complaint Ratio
Allstate Propery and Casualty Insurance Company	8,420,287	4	8.420	0.4750
USAA General Indemnity Company	11,196,457	4	11.197	0.3573
GEICO General Insurance	14,667,553	5	14.668	0.3409
Allstate Fire & Casualty Insurance Company	16,003,594	5	16.004	0.3124
Progressive Universal Insurance Company	29,068,699	7	29.069	0.2408
Farmers Insurance Exchange	26,163,166	6	26.1632	0.2293
State Farm Fire and Casualty Company	64,777,467	11	64.778	0.1698
Safeco Insurance Company of America	21,043,821	3	21.044	0.1426
Progressive Northern Insurance Company	30,837,684	4	30.838	0.1297
Mountain West Farm Bureau Mutual Insurance Company	106,616,202	12	106.616	0.1126
State Farm Mutual Automobile Insurance Company	95,825,878	8	95.826	0.0835